

Specialty Pharmacy Services

Welcome to Hamilton Specialty Pharmacy. Our pharmacists are experts in special disease areas and are always here to help you with any questions about your medication or treatment.

Hours of operation and contact information:

Hamilton Specialty Pharmacy
706-913-1336

1107 Memorial Dr.
STE 101
Dalton, GA 30720

Hours: Monday - Friday: 8:00 am - 5:00 pm

Can I ask a pharmacist about medical questions?

Yes, a pharmacist is available all day, every day to answer any medical questions or worries you have about your medications. Just call your pharmacy's phone number. But if it's a serious emergency, like if someone is really hurt or sick, call 911 right away.

How do I know if Hamilton Specialty Pharmacy can fill and deliver my medicine?

When Hamilton Specialty Pharmacy receives an order for your medicine, we will call you to confirm that we are able to fill your medicine. We will check to make sure that Hamilton Specialty Pharmacy works with your insurance and that you live in an area that we can deliver your medication to. If Hamilton Specialty Pharmacy does not work with your insurance or you do not live in an area we deliver to, we will work with you to send your medicine to a pharmacy that can do both.

How do I order a prescription?

You can drop off your prescription in person at the Hamilton Specialty Pharmacy or your doctor will send it to us by fax or electronically. We'll handle everything else – we'll check with your insurance to see what's covered and let you know how much it will cost. We might even find ways to help you pay less, like with co-pay cards. If you want to know the cash price, just ask.

How do I get a refill?

If you're taking special medications, our team will contact you about a week before you need more. We'll check how you're feeling, make sure there are no side effects, and connect you with a pharmacist if you have questions. Then, we'll schedule your refill. We can also take care of refilling any regular medications you have.

How do I get my medications in an emergency?

If there's an emergency or disaster, we'll make sure you still get your medications. We might get special permission to give you your prescription early if there are delays. We can even send it to you with a delivery service or transfer it to another pharmacy to make sure you get it on time.

What do I do if I miss a dose of my medicine?

Call Hamilton Specialty Pharmacy right away, one of our pharmacists will let you know what you need to do.

How can I check my prescription's status?

You can call the Hamilton Specialty Pharmacy during normal hours and one of our team members will update you on your prescription's status, including insurance and shipping details.

What do I do if my delivery is missing?

Call Hamilton Specialty Pharmacy and we will help to track it down or send you a new one.

What should I know about prescription substitutions?

Whenever it helps our patients save money, Hamilton Specialty Pharmacy may switch your prescription to a similar one (unless your doctor says not to).

If I need to move, how do I transfer my prescription?

Just call Hamilton Specialty Pharmacy, and we'll help move your prescription to a different pharmacy that works for you.

What if Hamilton Specialty Pharmacy doesn't have the medication I need?

If we can't give you a certain medication, we'll find another pharmacy that can. We'll make sure it's easy for you.

What if there's a medication recall?

If a medicine is recalled, Hamilton Specialty Pharmacy will let you know right away. We'll tell you what to do if you've taken it and help you return it safely.

How should I get rid of my medications?

If your meds have needles, put them in the Sharps container Hamilton Specialty Pharmacy sent you. Check with your local government to see how to dispose of them safely.

What are the good and not-so-good things about the patient management program?

Being in the program can help you take your meds right and get better results. Our pharmacists will support you and help with any worries. But if you're nervous about sticking to your meds, we'll work on that together.

What if I have a bad reaction to my medicine?

If you feel weird after taking your medicine, call Hamilton Specialty Pharmacy right away. Our pharmacists can help. If it's serious, call 911.

What do I do if I think something is wrong with my medicine?

If you think there is something wrong with your medicine or you are worried about your medicine, call the Hamilton Specialty Pharmacy and let us know. We will figure out what happened and fix it.

Thank you,
Hamilton Specialty Pharmacy