

# HAMILTON AMBULATORY SURGERY CENTER

## Patient's Bill of Rights

*The patient has the right to considerate and respectful care in a secure environment.*

*The patient has the right to appropriate privacy in admission, preparation for treatment, during a procedure, and in recovery.*

*The patient has the right to obtain relevant, current and understandable information about his or her diagnosis, treatment and prognosis, including specific procedures.*

*The patient has the right to information about Hamilton Ambulatory Surgery Center's (HASC) services, the cost of treatment here and any portion of care that will not be reimbursed under the patient's health plans.*

*The patient has the right to communicate with caregivers; to have information explained in a way he or she can understand.*

*The patient has the right to make decisions about his or her care before and during treatment.*

*The patient has the right to an advance directive, such as a living will or durable power of attorney for healthcare.*

*The patient has the right to privacy in all consultations, examinations, treatments and discussion of his or her case.*

*The patient has the right to review records pertaining to his or her medical care.*

*The patient has the right to expect HASC to reasonably respond to requests for appropriate, medically indicated and legally permissible care.*

*The patient has the right to ask and be informed of business relationships among the surgery center, educational institutions, other health care providers, or payers that may influence the patient's treatment and care.*

*The patient has the right to be informed if any aspect of care involves any experimental techniques or research and to give consent for or refuse participation.*

*The patient has the right to expect reasonable continuity of care.*

*The patient has the right to be informed of HASC policies and practices related to patient care, treatment and responsibilities.*

*The patient has the right to have pastoral counseling and care that respects personal values, beliefs and spiritual/cultural practices.*

*The patient has the right to file a grievance with the Georgia Department of Human Resources or the Office of the Medicare Beneficiary Ombudsman concerning physicians, staff, offices and treatment received. Complaints may be reported to:*

Kristi House, Operations Director, 706-876-5002

Georgia Department of Community Health  
Healthcare Facility Regulation Division  
2 Peachtree Street, NW; Suite 31  
Atlanta, GA 30303-3142  
(404)656-4507  
<http://health.state.ga.us/contact.asp>

*As our patient, you can help us meet our care commitments by:*

- Arranging for a responsible adult to accompany you to HASC, transport you back to where you live afterward, and be available for the day following your discharge to the extent your doctor recommends.
- Accepting responsibility at registration for the cost of care not covered by your insurance or some other arrangement.
- Informing us fully and accurately of your health conditions and habits, allergies and sensitivities, and the medications you take, including non-prescription remedies and dietary supplements.
- Advising us of any living will, medical power of attorney, or other directive which might guide the care we provide to you.
- Letting us know immediately of any change that you experience in your comfort and condition at the Center.
- Telling us if any aspect of your treatment and care after discharge will be difficult for you, and helping us to discover any alternatives.
- Following the care plan you and your doctor have agreed upon, including keeping follow-up appointments.
- Observing HASC policies adopted for patient safety and comfort and complying with applicable laws and regulations, such as our smoke-free building policy.
- According respect to HASC's other patients, its staff, and its physicians.

**If the patient is incapable of making decisions, is legally incompetent or minor, a designated surrogate or proxy may make medical decisions on the patient's behalf.**

## **Advance Directives**

You have the right to make an informed decision concerning your care. It is Hamilton Ambulatory Surgery Center's (HASC) preference to sustain life with extraordinary efforts should the need arise and, thus, HASC does not honor "**Do Not Resuscitate**" orders. In the case of an emergency, you will be resuscitated and transferred to a higher level of care. Please bring a copy of your Advance Directive with you on the day of your procedure. If you do not have an Advance Directive, a copy will be made available to you upon request prior to your procedure date.

## **Ownership**

Hamilton Ambulatory Surgery Center is a freestanding ambulatory surgery center that is owned by Hamilton Medical Center. The following physicians have a financial investment in the facility which allows them to have a voice in the administration of policies at our facility:

Eric Calfee, MD  
James M. Frix, MD  
Richard Fromm, MD  
Anthony Harbin, MD

Joshua Hare, DO  
Eric Manahan, MDJ  
John Norman, MD  
Steve Paynter, MD

D. Nick Reed, MD  
Stephen C. Tidwell, MD  
Michael Wilson, MD